

Please to be noted that the follows are diagnose procedures and solutions to the problems that could occur after the latest upgrade (V1.2.0.17) of the Inspire 1 remote controller:

1. Make sure both the aircraft and RC are upgraded under the latest firmware V1.2.0.17. Customers can check whether the upgrade is completed via sending us the upgrade TXT. Log (in the format: WM610*****.TXT) saved in SD card or reporting us how the LED indicates after the upgrade.
2. Make sure users operate appropriately while upgrading the RC. Do not interrupt the upgrade process (e.g. turn off the RC) until the LED changed from blue to green and stopped beeping. For the problems caused by interruption of the upgrade process, we need to analyze each individual case respectively.
3. The way to estimate if the RC is bricked: connect RC to the device and run the DJI pilot app to check the status. If it is "DISCONNECTED", then the RC is bricked. In this case, please send it back to R&D as DOA; if no error occurs on app, try to re-upgrade it first and we will analyze each individual case then.
4. If the LED turns white after upgrading the RC, then it indicates the OFDM programming error (stuck in the Loader mode or the core plate bricked already). In this case, we need to know the customer's operation on upgrade process. Or instruct customers to upgrade RC again, or try the 5th solution. We need to analyze each different case and follow up for a solution.

5. After upgrading the firmware, if the RC LED turns white and the LOG records “failed to obtain firmware version”, the solution is as follow:

1) Format the flash drive first and then save *gs_ofdm.bin* in flash drive.

The *gs_ofdm.bin* cannot be identified if the firmware v1.2.0.17 is not removed.

2) Turn on the RC and insert the flash drive with *gs_ofdm.bin* file. The RC will upgrade automatically after around 20s. Do not restart the RC until the LED turned green and stopped beeping.

3) Delete *gs_ofdm.bin* file and save the firmware v1.2.0.17 in the flash drive. Upgrade the firmware v1.2.0.17 again (The firmware v1.2.0.17 can be upgraded with the normal upgrade methods).