

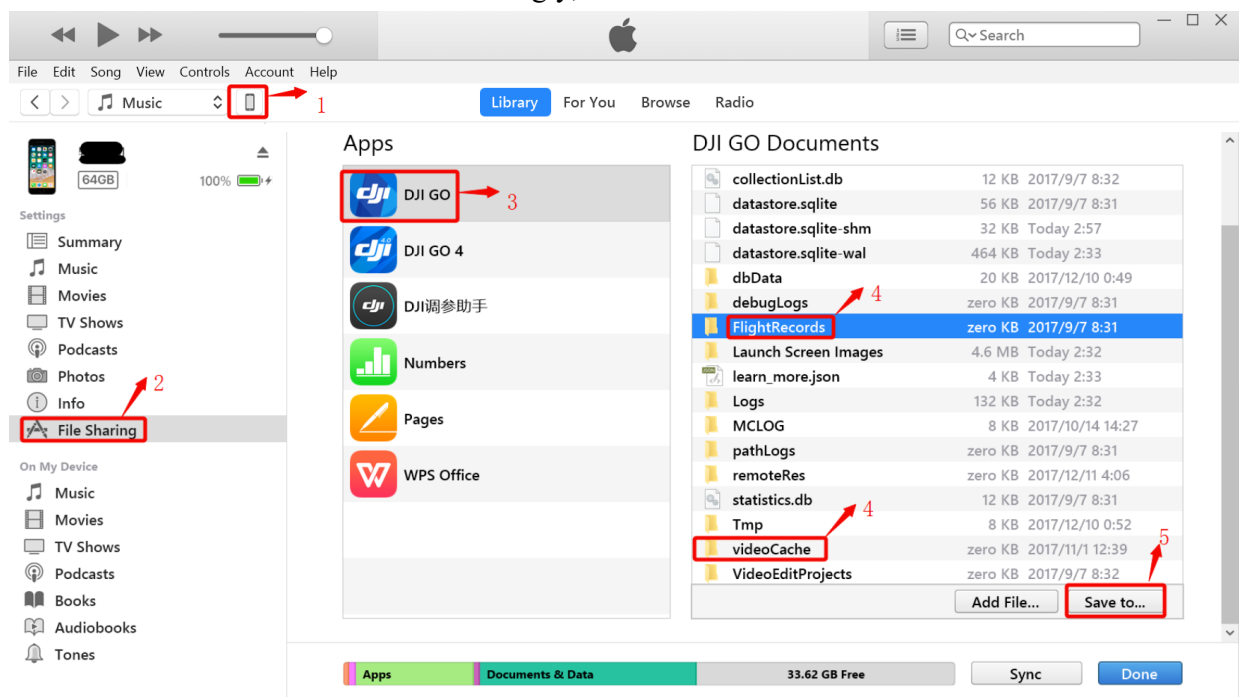
How to export the Flight Records and Video Cached files generated by the DJI GO or DJI GO 4 App

For **Android** phone or tablet, you can access the files at the below path of your device's internal storage:

- 1) For Flight Record files:
 - 1.1) For DJI GO: “/DJI/dji.pilot/FlightRecord”;
 - 1.2) For DJI GO 4: “/DJI/dji.go.v4/FlightRecord”.
- 2) For Cached Video files:
 - 1.1) For DJI GO: “/DJI/dji.pilot/DJI_RECORD”;
 - 1.2) For DJI GO 4: “/DJI/dji.go.v4/DJI_RECORD”.

For **iOS** device (iPhone or iPad), please:

1. Install and run iTunes and then connect your iPhone/iPad to your computer
2. In iTunes, go to “Account” > “Authorization” > “Authorize this computer”. Please use your apple account and password to complete the authorization
3. (1) Click on the device icon; (2) Go to “Apps” and then scroll down the page a little bit; (3) Choose “DJI GO” or “DJI GO 4” accordingly;



4. For Flight Record files, please click “FlightRecords” folder; for Cached Video files, please click the “videoCache” folder;
5. And then click “Save as...” then save the files to your computer's local storage;
6. For Flight Record files, please send us the **entire folder**; for Cached Video, please send the related files to us. It's most recommended to use Google Drive or Dropbox for the file transfer.